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**REQUEST FOR WITHDRAWAL  
AS ATTORNEY OR AGENT**

Application Number	09/991,156
Filing Date	11/15/01
First Named Inventor	Steven R. Fletcher, et al
Group Art Unit	2154
Examiner Name	Unknown
Attorney Docket Number	13984.101

To: Assistant Commissioner for Patents  
Washington, DC 20231

I hereby apply to withdraw as attorney or agent for the above identified application.

**The reasons for this request are:**

The assignee has failed to make any payments to Patton Boggs LLP since April of 2002. The assignee has failed to pay invoices of the firm for services rendered and fees paid totaling \$12,538.94, even after several requests and demands. We understand that William Shepherd is no longer President of Global eSoft, Inc. and that the company is in foreclosure by the noteholders.

Additionally, there are no due dates or any actions pending at this time, and our withdrawal, at this time, will not prejudice the applications currently in progress. We have contacted the client to advise them of our filing this Request for Withdrawal as Attorney and have also provided them with a docket list to indicate the presently filed applications and the estimated future dates on which an action is likely to be received from the USPTO for each application as a courtesy to allow the applicant sufficient time to obtain new counsel, if it so desires.

The undersigned attorney is authorized to sign this Request for Withdrawal as Attorney on behalf of all of the attorneys associated with Customer No. 24283, namely Phyllis K. Wood.

- ☐ The correspondence address is NOT affected by this withdrawal.
- ☒ Change the correspondence address and direct all future correspondence to:

**CORRESPONDENCE ADDRESS**☐ Customer Number  
ORPlace Customer Number  
Bar Code Label here☒ Firm or  
Individual Name

Global eSoft, Inc.

Address 31726 Rancho Viejo Road

Address Suite 101

City San Juan Capistrano

State CA

ZIP 92675

Country U.S.A.

Telephone unknown

Fax unknown

This request is enclosed in triplicate.

Name Phyllis K. Wood, Registration No. 38,663

Signature

Date 03/07/2003

**NOTE: Withdrawal is effective when approved rather than when received  
Unless there are at least 30 days between approval of withdrawal and the expiration date of a time  
period for response or possible extension period, the request to withdraw is normally disapproved.**

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

**PATTON BOGGS LLP**  
ATTORNEYS AT LAW

January 22, 2003

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San Juan Capistrano, California 92675B. Brian Mackenzie  
Corporate Agent for Global eSoft, Inc.  
629 Camino De Los Mares, Suite 205  
San Clemente, CA 92673Re: Docket Nos.: 13984.101; 13984.101P; 13984.102; 13984.102P; 13984.104; 13984.105; 13984.106;  
13984.107; 9241/008A

Gentlemen:

It appears that our relationship has reached a point where we can no longer work together effectively. Unfortunately these situations occur on occasion and it becomes in the best interest of the client and the lawyer for the client to find new representation. This problem is a result of the failure of Global eSoft to pay our invoices. The patent applications were prepared by our staff and delivered to Global eSoft in a timely manner. The inventors approved the applications and we filed these cases with the U.S. Patent Office. Many months have passed and we have patiently waited for some response to our repeated billing inquiries, but have received none. We have therefore decided to withdraw from representation.

We are pleased to have had the opportunity to represent you on these matters. I regret that we could not continue to represent you. We will be filing Requests to Withdraw as Attorneys with the U.S. Patent Office in each of these cases and will list the address first-listed above as the new correspondence address to receive future Patent Office mail. We enclose a Due Date List and a Patent Status Report for your reference. Please note that at this time, there are no due dates or any actions pending, and you will not be prejudiced in any manner related to the current prosecution status of these applications. Please note further that we will no longer be responsible for any of these due dates and will remove them from our docketing system. To avoid loss of any rights in these cases, I encourage you to contact new counsel as soon as possible to represent you in prosecuting and maintaining these matters.

If you have any questions, comments or criticisms about our cases, our bill, or our representation of you, please contact me and I will be happy to sit down and discuss the matter with you.

Sincerely

  
Halina S. Dziewit

HSD:acl

Enclosure

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Received from &lt;3033791155&gt; at 3/7/03 2:44:30 PM [Eastern Standard Time]